OUR HEALTH COUNTS
Yesterday, Today and Tomorrow

NACCHO Annual Conference and AGM
Hyatt Canberra Hotel
31 October – 2 November 2017
The 2017 NACCHO Members’ Conference host organisation is Winnunga Nimmityjah Aboriginal Health Service home to the Ngunnawal and Ngambri tribe.

**Winnunga Nimmityjah Aboriginal Health Service (AHS)**

Winnunga Nimmityjah Aboriginal Health Service (AHS) is an Aboriginal community controlled primary health care service operated by the Aboriginal and Torres Strait Islander community of the ACT. In Wiradjuri language, Winnunga Nimmityjah means Strong Health. The service logo is the Corroboree Frog which is significant to Aboriginal people in the ACT. Our aim is to provide a culturally safe, holistic health care service for the Aboriginal and Torres Strait Islander people of the ACT and surrounding regions.

The holistic health care provided by Winnunga Nimmityjah AHS includes not only medical care, but a range of programs to promote good health and healthy lifestyles. We offer the following services: Winnunga is a national leader in accreditation. Winnunga was one of the first Aboriginal community controlled health services to achieve dual accreditation under RACGP and QIC standards. Winnunga has been at the forefront of setting a national agenda for quality improvement in Aboriginal community controlled health and continues to advocate locally and nationally for best practice standards in all operational and governance areas of all Aboriginal health services.

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**Connect:**
naccho.org.au/connect

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![Twitter](NACCHOAustralia)

![YouTube](NACCHOTV)

![Instagram](#NACCHO)

**NACCHO acknowledges the financial support of the Commonwealth Department of Health.**

“NACCHO acknowledges Aboriginal and Torres Strait Islander peoples as the Traditional Owners of country throughout Australia and their continuing connection to both their lands and seas. In the spirit of respect, NACCHO recognises the Aboriginal and Torres Strait Islander peoples’ past, present and future cultural, spiritual, physical and emotional connection with their lands and seas. NACCHO honours and pay respects to all elders, both past and present, and all generations of Aboriginal and Torres Strait Islander peoples, now and into the future.”
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ACKNOWLEDGMENT OF COUNTRY

As Chairperson of the National Aboriginal Community Controlled Health Organisation, I would like to acknowledge this land that we gather on today as the traditional homes for the Ngunnawal and Ngambri people. I pay my respects to the Elders past, present and future and to the Ngunnawal and Ngambri people, custodians of this land and thank them for allowing us to conduct our business on this land.

Welcome

A warm welcome to the 2017 NACCHO Annual Members’ Conference; ‘Our Health Counts: Yesterday, Today and Tomorrow’.

It is a pleasure to welcome all delegates to the 2017 National Aboriginal Community Controlled Health Organisation (NACCHO) Annual Members’ Conference. NACCHO is proud to have a membership of over 143 Aboriginal Community Controlled Health Services (ACCHS) with over 45 years of cultural experience, knowledge and capability in the delivery of comprehensive primary health care to an estimated 316,000 clients of whom 252,000 are Aboriginal and Torres Strait Islander people. These crucial services are delivered through 302 fixed, outreach and mobile clinics in urban, rural and remote settings across Australia. Proudly our Members continue to demonstrate that they are the leading provider of health care to the largest proportion of Aboriginal and Torres Strait Islander people, exceeding Government or private providers across the Nation.

Yours Sincerely

Matthew Cooke
Chairperson, NACCHO
The National Aboriginal Community Controlled Health Organisation (NACCHO) is a living embodiment of the aspirations of Aboriginal communities and their struggle for self-determination.

NACCHO is the national peak body representing over 143 Aboriginal Community Controlled Health Services (ACCHSs) across the country on Aboriginal health and wellbeing issues. It has a history stretching back to a meeting in Albury in 1974.

In 1997, the Federal Government funded NACCHO to establish a Secretariat in Canberra which greatly increased the capacity of Aboriginal Peoples involved in ACCHSs to participate in national health policy development.

An Aboriginal Community Controlled Health Service is a primary health care service initiated and operated by the local Aboriginal community to deliver holistic, comprehensive, and culturally appropriate health care to the community which controls it, through a locally elected Board of Management.

Aboriginal communities operate over 143 ACCHSs in urban, regional and remote Australia. They range from large multi-functional services employing several medical practitioners and providing a wide range of services, to small services which rely on Aboriginal Health Workers and/or nurses to provide the bulk of primary care services, often with a preventive, health education focus. The services form a network, but each is autonomous and independent both of one another and of government.

The integrated primary health care model adopted by ACCHSs is in keeping with the philosophy of Aboriginal community control and the holistic view of health. Addressing the ill health of Aboriginal people can only be achieved by local Aboriginal people controlling health care delivery.

Local Aboriginal community control in health is essential to the definition of Aboriginal holistic health and allows Aboriginal communities to determine their own affairs, protocols and procedures. NACCHO represents local Aboriginal community control at a national level to ensure that Aboriginal people have greater access to effective health care across Australia. NACCHO provides a coordinated holistic response from the community sector, advocating for culturally respectful and needs based approaches to improving health and wellbeing outcomes through ACCHSs.

NACCHO’s work is focused on:

- Promoting, developing and expanding the provision of health and wellbeing services through local ACCHSs.
- Liaison with organisations and governments within both the Aboriginal and non-Aboriginal community on health and wellbeing policy and planning issues.
- Representation and advocacy relating to health service delivery, health information, research, public health, health financing and health programs.
- Fostering cooperative partnerships and working relationships with agencies that respect Aboriginal community control and holistic concepts of health and wellbeing. The National Aboriginal Community Controlled Health Organisation (NACCHO) is a living embodiment of the aspirations of Aboriginal communities and their struggle for self-determination.
REGISTRATION

Upon arrival please ensure you collect your NACCHO 2017 conference satchel and name badge at the registration desk.

The registration desk is located on the ground level in the Atrium area and will be open as follows:

- **Monday 30 October**: 2.00pm–5.30pm
- **Tuesday 31 October**: 7.30am–5.30pm
- **Wednesday 1 November**: 7.30am–5.30pm
- **Thursday 2 November**: 9.00am–3.00pm

**Entry**

Each conference delegate will be issued with a name badge upon registering.

The name badge must be worn at all times as it is your official pass into all sessions, the exhibition area, to access morning tea, lunch and afternoon tea.

As well as attend the Welcome Reception, bus tour to visit Songlines at the National Museum of Australia and to take part in the 2017 Karaoke Cup challenge.

If you wish to purchase extra tickets for the evening events, please see the staff at the NACCHO information table in the Trade Exhibition area.

**Phones**

Please ensure your mobile phones, tablets and devices are switched to silent during all conference sessions. Feel free to use the Conference APP and tweet away but please do it silently.
NACCHO MEMBERS’ CONFERENCE AND AGM

Monday 30 October 2017
Arrival day and registration open

<table>
<thead>
<tr>
<th>Time and Event</th>
<th>Location</th>
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<tbody>
<tr>
<td>2.00–5.00pm Pre-Conference registration for delegates</td>
<td>Registration desk: Hyatt Atrium</td>
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<tr>
<td>6.00–6.30pm Westpac Banking Corporation Evening Welcome Reception</td>
<td>Hyatt Lavender Courtyard</td>
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<tr>
<td><strong>Speaker:</strong> Mr Matthew Cooke and Westpac Bruce McQualter</td>
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<tr>
<td>6.30–9.00pm Music By: Hard Cover Music</td>
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Tuesday 31 October 2017
Day 1 — Members’ Conference

<table>
<thead>
<tr>
<th>Time and Event</th>
<th>Location</th>
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<tbody>
<tr>
<td>7.30am–5.00pm Conference registration for delegates</td>
<td>Registration desk: Hyatt Atrium</td>
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<tr>
<td>9.00am–4.30pm Trade Exhibition Open</td>
<td>Gallery and Atrium</td>
</tr>
<tr>
<td><strong>All day</strong> Theatre Room screenings of the Redfern Statement, Prison Songs, CJ and Cuz, as well as short NACCHO clips on a 3 hour loop</td>
<td>Mount Ainslie Room</td>
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<tr>
<td>8.45–9.00am Master of Ceremonies (Mr Garry Goldsmith) Delegates to take their seats</td>
<td>Federation Ballroom</td>
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<tr>
<td>9.00–9.20am Matilda House Welcome to Country, Digeridoo player and dance performance</td>
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**Plenary Session 1: NACCHO Chairperson’s Welcoming Address**

9.20–9.30am Welcoming Address to open the 2017 NACCHO Conference *Our Health Counts: Yesterday, Today and Tomorrow*

**Speaker:** Mr Matthew Cooke

**Plenary Session 2: Opening address by keynote speakers**

Chair: Chairperson Mr Matthew Cooke to introduce Health Secretary Glenys Beauchamp

9.30–9.50am **Secretary of the Department of Health**

**Speaker:** Glenys Beauchamp PSM

9.50–10.15am **Topic:** Enhanced Multijurisdictional Response to STI and Blood Borne Viruses in Indigenous Communities

**Speaker:** Professor Brendan Murphy

10.15–10.30am **NACCHO CEO Pat Turner and David Quilty of the Pharmacy Guild of Australia MoU joint signing:** Improving access to medicine for Indigenous Australians
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<tr>
<th>Time and Event</th>
<th>Location</th>
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<tr>
<td><strong>Plenary Session 3: Social Determinants of Health</strong>&lt;br&gt;Chair: Chairperson Mr Matthew Cooke to introduce Dr Ray Lovett&lt;br&gt;10.30–10.50am Topic: Mayi Kuwayu: a national study of culture and wellbeing among Aboriginal and Torres Strait Islander peoples Speaker: Dr Ray Lovett&lt;br&gt;10.50–11.15am Morning Tea &amp; Exhibition</td>
<td><strong>Federation Ballroom</strong></td>
</tr>
<tr>
<td><strong>Concurrent Session 1: ACCHs Health care needs</strong>&lt;br&gt;Chair: MC Garry Goldsmith&lt;br&gt;11.15–11.45am ACCHS role in advocacy Speaker: Danila Dilba CEO Olga Havnen&lt;br&gt;11.45am–12.05pm Topic: #EarHealthForLife Speaker: Associate Professor Kelvin Kong Royal Australasian College of Surgeons (RACS) and Dr Matthew Brown Deadly Ears Program at Children’s Health Queensland&lt;br&gt;12.05–12.30pm Topic: Remote region challenges Speaker: Sandy Davies</td>
<td><strong>Federation Ballroom</strong></td>
</tr>
<tr>
<td>11.15–11.45am FASD Prevention in local communities Speaker: Dr James Fitzpatrick&lt;br&gt;11.15am–11.45am Topic: Insurance House Member advice regarding Insurance Risk and Risk Management Solutions Speaker: Amy Morrison&lt;br&gt;12.15–1.35pm Yarning Circle Room</td>
<td><strong>Murrumbidgee Room</strong></td>
</tr>
<tr>
<td><strong>Time and Event</strong></td>
<td><strong>Location</strong></td>
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<tr>
<td><strong>Concurrent Session 2: Cancer and ACCHs</strong>&lt;br&gt;12.30–1.00pm Topic: ABS Indigenous 2017 census data; Using numbers to tell stories of change Speaker: Dean Bowley, Program Manager, Indigenous and Social Information at the ABS&lt;br&gt;12.30–1.00pm MC Garry Goldsmith Topic: Cancer Australia — Our Health Counts: Improving cancer outcomes Speaker: Professor Jacinta Elston and Jennifer Chynoweth&lt;br&gt;12.30–1.00pm Topic: Icon on the issue of cancer care to Indigenous Australians Speaker: Mark Middleton, Fiona Jonker and Anita Heiss</td>
<td><strong>Black Mountain Room</strong></td>
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<tr>
<td>1.05–1.10pm Reports from Concurrent Session 1 Plenary — report back on key issues from concurrent sessions.</td>
<td><strong>Federation Ballroom</strong></td>
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<tr>
<td>1.10–1.35pm Lunch &amp; Exhibition</td>
<td><strong>Gallery and Atrium</strong></td>
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<tr>
<td><strong>Plenary Session 4: Partnerships that work</strong>&lt;br&gt;Chair: MC Garry Goldsmith&lt;br&gt;1.40–2.00pm National guide to a preventive health assessment for Aboriginal and Torres Strait Islander people (3rd edition) NACCHO in partnership with the Royal Australian College of General Practitioners (RACGP) Speaker: Associate Professor Sophia Couzors&lt;br&gt;1.40–2.30pm Topic: Yarning Circle NACCHO Governance explained with a Q&amp;A session Speaker: Pat Turner assisted by Kate Gumley</td>
<td><strong>Federation Ballroom</strong></td>
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### Time and Event

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<tr>
<th>Event Description</th>
<th>Location</th>
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<tr>
<td><strong>Plenary Session 5: Table Top Presentations</strong></td>
<td>Federation Ballroom</td>
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<tr>
<td><strong>Chair:</strong> MC Garry Goldsmith</td>
<td>2.00–3.00pm</td>
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<tr>
<td>This session will be held in the main plenary room — delegates can remain seated and the Presenters will rotate to each conference table and provide a brief presentation on a key project or program currently being delivered in their service. Please note that each presentation will be approximately 10mins (including discussion).</td>
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</table>
| **TT.01 — Topic:** Quality Use of Medicines Maximised for Aboriginal and Torres Strait Islander People (QUMAX)  
**Presenters:** Sophie Lawson National QUMAX Coordinator, NACCHO and Sharon Storen from The Pharmacy Guild of Guild of Australia |  |
| **TT.02 — Topic:** Yilpara community  
“Our health counts, and best in our hands” — Yesterday we thought about it, today we are acting on it, for tomorrow the future of our community”.  
**Presenter:** Vicki Wade |  |
| **TT.03 — Topic:** FASD Prevention and Health Promotion in Aboriginal communities  
**Presenter:** Bridie Kenna |  |
| **TT.04 — Topic:** Target influenza immunisation program evaluation  
**Presenter:** Katrina Clark |  |
| **TT.05 — Topic:** Building Community Infrastructure  
**Presenter:** Julie Tunks |  |
| **TT.06 — Topic:** Practice pharmacists in ACCHS — Pharmacy Trial Program  
**Presenter:** Mike Stephens  
Director of Medicines Policy and Programs |  |
| **TT.07 — Topic:** NPS MedicineWise Medicine Mobile Phone App  
**Presenter:** Kishen Kaurah |  |
| **TT.08 — Topic:** Tonic Health Media  
**Presenters:** Dr Chris Lawrence, Dr Norman Swan and Dr Matthew Cullen |  |
| **TT.09 — Topic:** ARDAC kidney Health  
**Presenter:** Lindsay Hardy |  |
| **2.00–3.00pm**  
ISA Healthcare Solutions: Advice on how to enhance your local services | Hyatt Boardroom |
| **3.00–3.30pm**  
Afternoon Tea & Exhibition | Gallery and Atrium |

### Concurrent Session 3: Aboriginal Male Health

<table>
<thead>
<tr>
<th>Event Description</th>
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<tbody>
<tr>
<td>Please make your way to one of the concurrent sessions below after the afternoon tea break</td>
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<tr>
<td><strong>Chair:</strong> MC Garry Goldsmith</td>
<td>Federation Ballroom</td>
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</table>
| **3.00–3.30pm**  
Federation Ballroom |  |
| **Topic:** Showcasing Ochre Day Darwin 2017 – Aboriginal Male Health  
**Speaker:** Mr John Paterson, AMSANT |  |
| **3.30–4.00pm**  
Murrumbidgee Room |  |
| **Topic:** Health Data Portal Project Overview  
**Speaker:** Ms Tammy Braybrook |  |
| **3.30–4.00pm**  
Hyatt Boardroom |  |
| **Wendy Brookman ACCHS’s Workshop: NPS MedicineWise QUM training day opportunities 2018** |  |

### Plenary Session 6: Diabetes

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<th>Event Description</th>
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<tr>
<td><strong>Chair:</strong> MC Garry Goldsmith</td>
<td>Federation Ballroom</td>
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</table>
| **4.00–4.30pm**  
Federation Ballroom |  |
| **Topic:** Too Deadly for Diabetes  
**Speaker:** Ray Kelly |  |
| **4.30pm**  
Closing remarks and thanks |  |
| **5.45–8.30pm**  
National Museum of Australia |  |
| **Gamarada Universal Indigenous Resources (GUIR). Songlines Exhibition at the National Museum of Australia** |  |
| **6.00 –7.30pm**  
National Museum of Australia |  |
| Canapés will be served and drinks available at the venue |  |
| **6.35pm**  
National Museum of Australia |  |
| Speeches from National Museum staff and GUIR Managing Director Zen Zulumovski |  |
| **6.45–7.45pm**  
National Museum of Australia |  |
| **Entertainment:** Williams Tompkins introduces the Ngunnawal Yukkumbruk Dreaming Dancers |  |
| Murray’s Buses will be provided for all delegates from 7.45pm at the National Museum of Australia and return delegates to the back of the Hyatt Hotel Canberra until 8.15pm |  |
| **6.45–7.45pm**  
Delegates can view the Songlines Exhibition with Margo Neale Senior Indigenous Curator |  |
### Wednesday 1 November 2017
**Day 2 — Members’ Conference**

<table>
<thead>
<tr>
<th>Time and Event</th>
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<tr>
<td>7.30am–5.30pm</td>
<td>Registration desk: Hyatt Atrium</td>
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<tr>
<td>Conference registration for delegates</td>
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<tr>
<td>9.00am–4.30pm</td>
<td>Gallery and Atrium</td>
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<tr>
<td>Trade Exhibition Open</td>
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<tr>
<td>All day</td>
<td>Mount Ainslie Room</td>
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<tr>
<td>Theatre Room screenings of the Redfern Statement, Prison Songs, CJ and Cuz, as well as short NACCHO clips on a 3 hour loop</td>
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### Plenary Session 7: Welcome to Day Two

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<tr>
<th>Time and Event</th>
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<tbody>
<tr>
<td>9.00–9.10am</td>
<td>Federation Ballroom</td>
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<tr>
<td>MC and Chairpersons overview of the day’s session</td>
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### Plenary Session 8: Governance and Constitutional Change

**Chair:** MC Garry Goldsmith

**9.10–9.30am**

**Topic:** Governance and Constitutional Change — Results of consultation with State and Territory Affiliates  
**Speaker:** Patricia Turner, Chief Executive Officer, NACCHO

**9.30–9.45am**

**Yarning Circle Time**

**9.45–10.00am**

**Topic:** NACCHO Governance explained with a Q&A session  
**Speaker:** Pat Turner and Ann Cregan Gilbert & Tobin. Panel discussion including Q&A panel with Pat Turner and Gilbert & Tobin

**10.00–10.20am**

**Chair:** MC Garry Goldsmith to introduce Warwick Go Sam

**10.20–10.45am**

**Topic:** Primary Health Care best practice for Clients with Chronic Disease  
**Gurriny Yealamucka Health Services**  
**Speaker:** Suzanne Andrews

**10.00–10.45am**

**Mike Stephens**  
**Topic:** ACCHS Pharmacist SIG Meeting

### Time and Event

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<th>Time and Event</th>
<th>Location</th>
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<tr>
<td>10.45–11.15am</td>
<td>Gallery and Atrium</td>
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<tr>
<td>Morning Tea &amp; Exhibition</td>
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### Concurrent Session 4: Primary Healthcare Best Practice

Please make your way to one of the concurrent sessions below after the morning tea break

**11.15–11.45am**

**Topic:** New Approaches in a Changing Environment  
**Speaker:** Danila Dilba CEO Olga Havnen and Adrian Carson

**11.45am–12.05pm**

**Topic:** Standard dosage time and symbols from the Kimberley region  
**Speaker:** Hannah Mann and Rebecca Crisp

**12.05–12.30pm**

**Topic:** Oral Health program and partnership with Goondir Health Services  
**Speaker:** Floyd Leedie

**12.30–12.50pm**

**Topic:** Health Justice Partnership at the Wuchopperen Health Service  
**Speaker:** Donnella Mills

**11.15–11.45am**

**Topic:** Therapeutic Guidelines Limited discount offer for member services’ announcement with NACCHO Director, Medicines Policy and Programs Mike Stephens  
**Speaker:** Adrian Campbell, Therapeutic Guidelines Limited

**11.45am–12.50pm**

**Topic:** Indigenous Business Australia presentation on IBA Services  
**Speaker:** Raghu Venkat

**11.15–12.05pm**

**Topic one:** Winnunga’s relationship with the Alexander Maconochie Centre  
**Speaker:** Julie Tongs, Chief Executive Office, Winnunga Nimmityjah Aboriginal Health Service

**12.05–12.50pm**

**Topic two:** PwC report on Aboriginal incarceration rates in Australia  
**Speaker:** Jodie Sizer and James van Smeerdijk from PwC
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<th>Time and Event</th>
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<tbody>
<tr>
<td>12.50–1.30pm</td>
<td>Location</td>
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<tr>
<td>Lunch &amp; Exhibition</td>
<td>Gallery and Atrium</td>
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**Concurrent Session 5: Rheumatic Heart Disease**

Chair: MC Garry Goldsmith

1.30–2.00pm

**Topic:** Culture, Communication, Clinical Interactions: factors for change in chronic disease self-management

Rheumatic Heart Disease Menzies School of Health and Research

2.00–2.30pm

**Topic:** Rheumatic Heart Valve Surgical Outcomes in the Top End

**Presenter:** Dr James Doran

1.30–2.15pm

Yarning Circle Room

2.15–2.30pm

Wendy Brookman ACCHS’s Workshop 2018: Royal Australasian College of Surgeons proposed three hour symposium: Aboriginal and Torres Strait Islander ear disease

**Concurrent Session 6: Strengthening Cultural Security**

Chair: MC Garry Goldsmith

2.30–3.00pm

**Topic:** From symbols to systems: A framework for strengthening cultural security in mainstream organisations

**Speaker:** Leanne Brooke, General Manager, *The Long Walk* and Don Stewart

2.30–3.00pm

**Topic:** Enemy Within: suicide prevention and fighting for equality for Australia’s First Nations people

**Presenter:** Joe Williams

2.30–3.00pm

**Topic:** Improving Dental Health in Remote Communities

**Presenter:** The Royal Australian Air Force

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<td>3.00–3.30pm</td>
<td>Location</td>
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<tr>
<td>Afternoon Tea &amp; Exhibition</td>
<td>Gallery and Atrium</td>
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**Plenary Session 9: The Bigger Picture**

3.30–4.15pm

**Topic:** Close the Gap refresh taskforce consultation

**Speaker:** Sam Jeffries, Prime Minister & Cabinet

4.15–4.45pm

**Topic:** The Redfern Statement, national summit and workshop updates

**Speaker:** Dr Jackie Huggins and Mr Rod Little National Congress of Australia’s First Peoples

4.45pm

Wrap up of day & Members’ Conference closed

Closing remarks and thanks from Chairperson Matthew Cooke and Pat Turner

Exhibition area will be open until 4.30pm

**Social Event: Tonic Health Media and NACCHO present the Karaoke Challenge Cup 2017**

6.30–7.00pm

Pre-Karaoke drinks

DJ Maurice Walker

MC Wendy ‘the mike’ Brookman

Finger food will be served — soft drinks available but paid bar service will also be available

7.00–10.50pm

**Tonic Health Media Karaoke Competition begins**

The Judging Panel will be independent, comprised of three representatives from our Members’ Conference sponsors

Shaun Christie-David — Tonic Health Media, Ged Stenhouse NACCHO Auditor, Mel from Westpac and Harphajan Singh from NACCHO

11.00pm

Karaoke Winners announced by Tonic Health Media
### Thursday 2 November 2017

**NACCHO AGM 2017**

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<th>Time and Event</th>
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<tr>
<td><strong>9.00am–1.00pm</strong></td>
<td>Annual General Meeting Registrations Open</td>
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<tr>
<td><em>Registration desk:</em></td>
<td><em>Hyatt Atrium</em></td>
</tr>
<tr>
<td><strong>9.10am–1.00pm</strong></td>
<td><strong>MC Garry Goldsmith</strong></td>
</tr>
<tr>
<td>The formal Annual General Meeting will begin after morning tea 10.45am–1.00pm</td>
<td>Federation Ballroom</td>
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<tr>
<td><strong>Chair:</strong> Company Secretary</td>
<td>Christopher G Chenoweth</td>
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<tr>
<td>Voting is held in the Black Mountain Room at the direction of the Retiring Officer and counted by the Auditor.</td>
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<td>Result of the ballots are announced to the delegates.</td>
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<tr>
<td>Annual General Meeting ends.</td>
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<tr>
<td><strong>10.15–10.45am</strong></td>
<td><strong>Morning Tea</strong></td>
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<td>Federation Ballroom</td>
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A user-friendly, practical guideline to help health professionals deliver preventive healthcare that can best meet the needs of Aboriginal and Torres Strait Islander people across Australia.
KEYNOTE SPEAKERS

Secretary for the Department of Health
Glenys Beauchamp PSM

Glenys Beauchamp was appointed Secretary of the Department of Health on 18 September 2017.

Glenys has had an extensive career in the Australian Public Service at senior levels with responsibility for a number of significant government programs covering economic and social policy areas. She has more than 25 years’ experience in the public sector and began her career as a graduate in the Industry Commission.

Prior to her current role, Glenys was Secretary, Department of Industry, Innovation and Science (2013–2017) and Secretary of the Department of Regional Australia, Local Government, Arts and Sport (2010–2013). She has served as Deputy Secretary in the Department of the Prime Minister and Cabinet (2009–2010) and the Department of Families, Housing, Community Services and Indigenous Affairs (2002–2009).

Glenys has held a number of executive positions in the ACT Government including Deputy Chief Executive, Department of Disability, Housing and Community Services and Deputy CEO, Department of Health. She also held senior positions in housing, energy and utilities functions with the ACT Government.

Glenys was awarded a Public Service Medal in 2010 for coordinating Australian Government support during the 2009 Victorian bushfires.

Glenys has an economics degree from the Australian National University and an MBA from the University of Canberra.

Professor Brendan Murphy
MBBS, PhD, FRACP, FAAHMS, FAICD, FACHSM (Hon)

Professor Brendan Murphy is the Chief Medical Officer for the Australian Government and is the principal medical adviser to the Minister and the Department of Health. He also holds direct responsibility for the Department of Health’s Office of Health Protection. Apart from the many committees he chairs, co-chairs and participates in, he is also the Australian Member on the International Agency for Research on Cancer (IARC) Governing Committee and represents Australia at the World Health Assembly.

Professor Murphy is a Professorial Associate with the title of Professor at the University of Melbourne and an Adjunct Professor at Monash University, a Fellow of the Australian Academy of Health and Medical Sciences, a Fellow of the Royal Australian College of Physicians and Australian Institute of Company Directors.

Prior to his appointment Professor Murphy was the Chief Executive Officer of Austin Health in Victoria. He was formerly CMO and director of nephrology at St Vincent’s Health, and sat on the Boards of the Florey Institute of Neuroscience and Mental Health, the Olivia Newton-John Cancer Research Institute and the Victorian Comprehensive Cancer Centre. He was also the independent chair of Health Services Innovation Tasmania, a former president of the Australian and New Zealand Society of Nephrology and former deputy chair of Health Workforce Australia.
Conference Host

Ms Julie Tongs, OAM
Chief Executive Officer,
Winnunga Nimmityjah Aboriginal Health Service

Julie Tongs, is a Wiradjuri woman and has worked in Aboriginal Affairs for over 35 years. She has occupied the position of CEO at the ACT Winnunga Nimmityjah Aboriginal Health Service since 1997 and NACCHO Director for the same period of time.

Included in her working career are the positions of Aboriginal Liaison Officer at the Woden Valley Hospital, and Assistant Advisor to the Honourable Robert Tickner MP, the former Minister for Aboriginal and Torres Strait Islander Affairs.

This experience has enabled Julie to appreciate the needs of the Canberra and region Aboriginal and Torres Strait Islander Community to the extent that she has developed a health service which is directed by Community needs, is holistic and focused on closing the gap between Aboriginal and non-Indigenous people’s health. Julie’s leadership in best practice and innovative solutions in service delivery are examples of how local economic solutions can be applied nationally.

Master of Ceremonies

Garry Goldsmith

Garry is a very proud Narungga Man and a traditional owner of Guuranda (Yorke Peninsula) which is located 150km north west of Adelaide, South Australia. He has worked in the Aboriginal Community Controlled Sector for more the 20 years and is currently the Deadly Sounds Coordinator with the Aboriginal Health Council of SA Ltd. Garry has a passion to improve better ear health outcomes for Aboriginal children and communities, by working very closely with South Australian Aboriginal community controlled health services. At the local community level he is the current Chairperson of Narungga Nations Aboriginal Corporation, founder and coordinator of the annual Gynburra Festival South Australia’s largest single Aboriginal nation’s event.
Other speakers

**Matthew Cooke**

Matthew is a proud Aboriginal and South Sea Islander from the Bailai (Byellee) people in Gladstone, Central Queensland.

Matthew was elected as Deputy Chair of the National Aboriginal Community Controlled Health Organisation (NACCHO) in 2011, then appointed as Chairperson in November 2014. He was previously the CEO of Nhulundu Wooribah Indigenous Health Organisation Inc, the Aboriginal Medical Service in Gladstone, for more than six years. During this time Matthew served as the Deputy Chair and Secretary of the Queensland Aboriginal and Islander Health Council (QAIHC). In 2012 Matthew was appointed as the Indigenous Affairs Manager for Bechtel Australia, a renowned worldwide engineering, procurement and construction company. Recently, Matthew stood down from the QAIHC Board of Directors to fulfil the acting CEO role of QAIHC.

In 2007 Matthew was named Young Leader in Aboriginal and Torres Strait Islander Health and in 2008 received the Deadly Vibe Young Leader award.

Matthew’s active involvement spans all four levels of our Aboriginal and Torres Strait Islander Community Controlled Health Sector — national, state, regional and local.

**Dr Ray Lovett**

Mayi Kuwayu: a national study of culture and wellbeing among Aboriginal and Torres Strait Islander peoples.

Aboriginal and Torres Strait Islander cultural factors are key determinants of Aboriginal and Torres Strait Islander health and wellbeing. These factors include identity, cultural participation and knowledge exchange, connection to country, family and community, language and governance, experiences of racism and discrimination, community engagement and empowerment. There is growing evidence of an association between cultural engagement and positive health and wellbeing outcomes. However, we don’t have any large-scale evidence of these relationships; this evidence is required to support effective future policies and programs to promote Aboriginal and Torres Strait Islander health and wellbeing.

Our research team has worked with many Aboriginal and Torres Strait Islander communities over the last few years to develop questions that best represent Aboriginal and/or Torres Strait Islander cultures and wellbeing. These questions have been made into a survey, which will form the basis of the Mayi Kuwayu Study. Mayi Kuwayu means to follow Aboriginal people over time in Ngiyampaa language.

The Mayi Kuwayu Study aims to provide the first large-scale evidence of these cultural factors and their relation to health and wellbeing. It will do this by inviting up to 400,000 Aboriginal and Torres Strait Islander adults to complete a survey with questions about culture, health and wellbeing. Participants will be invited to complete follow-up surveys every few years, and to have their survey data linked to administrative datasets about health. This allows us to follow the health of participants over time, and gain a more detailed view of participants’ health and wellbeing.

Data from the Mayi Kuwayu Study will be an Aboriginal-controlled collaborative resource for research, conducted in strict accordance with ethical, community and Aboriginal and Torres Strait Islander research standards.
Olga Havnen Danila
Danila Dilba Health Service

“ACCHS role in advocacy”

Ms Havnen is of Western Arrernte descent, grew up in Tennant Creek and has been CEO of Danila Dilba Health Service since 2013. She has held a range of senior public and non-government sector roles in her long career in Indigenous Affairs including NT Coordinator General for Remote Service Delivery, Head of Indigenous Strategy with Australian Red Cross, Deputy Director of the Northern Land Council, Principal Policy Adviser with the Office of Indigenous Policy in the NT Department of the Chief Minister and Manager of Indigenous Programs at The Fred Hollows Foundation.

Olga will discuss the role of the ACCHS in advocating for improvements to the wellbeing of Aboriginal people outside the defined role of a health service. She will explore as a case study Danila Dilba’s activities in relation to youth justice and child protection following the revelations in the 2016 Four Corners report on Don Dale. The presentation will outline the advocacy approach taken by DDHS, how DDHS has entered into service provision within the Youth Justice System and proactively developed a service model where no service previously existed. More broadly, Olga will discuss the multipronged approach she has taken in the advocacy space by positioning Danila Dilba as an expert and strong voice including — research, formal submissions to the Royal Commission, participation in various government forums and processes, challenging government and mainstream organisation thinking, public advocacy and the development of informal relationships. Olga will outline the current state of play and the impact that her advocacy has had on policy changes so far and what she anticipates for the future.

Dr Kelvin Kong
BSc, MBBS (UNSW), FRACS

Kelvin qualified as the first Aboriginal Fellow of the Royal Australasian College of Surgeons (RACS), specialising in Otolaryngology, Head and Neck Surgery.

Kelvin hails from the Worimi people of Port Stephens, north of Newcastle, NSW, Australia. He completed his Bachelor of Medicine, Bachelor of Surgery at the University of NSW in 1999. He embarked on his internship at St. Vincent’s Hospital in Darlinghurst and pursued a surgical career, completing resident medical officer and registrar positions at various Hospitals. Along the way, his has been privileged in serving the urban, rural and remote community. He has also been humbled to partake in many committee and board roles with the Royal Australasian College of Surgery (RACS), Australian Hearing (AH), NHMRC, the Australian Indigenous Doctors Association (AIDA), National Centre for Indigenous Excellence (NCIE) and many hospital initiatives.

He is now practising in Newcastle (Awabakal Country) as a qualified Surgeon specialising in Paediatric and Adult Otolaryngology, Head & Neck Surgery (Ear, Nose and Throat Surgery). He has a very diverse practice in ear, nose and throat surgery, initiating community clinics, primary health care, outreach and a private practice. His practice offers a full range of services in the discipline of ENT surgery and enjoys surgery ranging from cochlear implantation, through to airway reconstruction.

Complementing his surgical training, he is kept grounded by his family, who are his strength and inspiration. He greatest achievement to date are his family, which includes Kiara and their two beautiful children.
Dr Matthew Brown

Matthew Brown is the Director of Queensland Health’s award-winning Deadly Ears Program which tackles middle ear disease and conductive hearing loss in Aboriginal and Torres Strait Islander children. He is privileged to lead a dedicated team that delivers ENT clinic and surgical outreach — as well as primary and allied health services — to Aboriginal and Torres Strait Islander communities around Queensland. This team also oversees Queensland’s implementation of “Deadly Kids, Deadly Futures”, the 10-year policy to address this problem across health, early childhood development and education sectors.

Dr James Fitzpatrick

BSc MBBS FRACP PhD

Dr James Fitzpatrick is the Head of the Alcohol and Pregnancy and FASD Research McCusker Clinical Research Fellow in Aboriginal Child Health.

Areas in Western Australia have some of the highest rates of Fetal Alcohol Spectrum Disorder (FASD) in the world so it is only right that Telethon Kids (TKI) leads the way in ground-breaking research that is helping prevent, diagnose and manage the condition.

The Institute’s Dr James Fitzpatrick is a respected authority on the subject and is working on the frontline, pioneering programs and working with communities to help give children the best start to life.

FASD is a potent driver of childhood developmental disability. It is the result of exposure of the unborn child to alcohol, to a point that it damages a fetus’ developing brain and central nervous system.

Former Governor of Western Australia Malcolm McCusker and wife Tonya have long been supporters of James’ work, ever since the former infantry soldier turned paediatrician and child health researcher showed them first-hand the effects of FASD on children in the Fitzroy community.

That ultimately led to James’s work being supported by the McCusker Foundation, with James being awarded a McCusker Fellowship in Aboriginal Child Health Research.

According to James, this support was incredibly important. “Without this support, vital programs such as ‘Making FASD History’ simply couldn’t get off the ground,” he said.

“Success in the Fitzroy Valley, where rates of drinking in pregnancy have reduced in the time that the Institute has partnered with communities to prevent FASD, have led to the program being expanded into the Pilbara and to communities throughout Australia.”
Dean Bowley  
Program Manager, Indigenous and Social Information

Using numbers to tell stories of change.

The Australian Bureau of Statistics (ABS) Aboriginal and Torres Strait Islander statistical program focuses on the collection and provision of data for Aboriginal and Torres Strait Islander people. The program includes the National Aboriginal and Torres Strait Islander Health Survey (NATSIHS), the National Aboriginal and Torres Strait Islander Social Survey (NATSISS) and aspects of the Census of Population and Housing. The program is overseen by the Centre of Excellence for Aboriginal and Torres Strait Islander Statistics (CoEATSIS). The CoEATSIS seeks to put the power of data in the hands of Aboriginal and Torres Strait Islander people and to help inform important decisions by collaborating with our users to deliver relevant, trusted, objective data and insights.

The second major release of data from the 2016 Census goes live in October 2017. With this release we can better understand where Aboriginal and Torres Strait Islander people live, what if any changes are occurring across education and employment, and the characteristics of the Aboriginal and Torres Strait Islander population with a core activity need for assistance (a measure of severe and profound disability).

Data from the Census, NATSIHS and NATSISS are powerful tools for the NACCHO network. These data allow communities, organisations, researchers and government to keep track of changes in the health and wellbeing of Aboriginal and Torres Strait Islander people over time and can inform decisions about future programs. The Census provides selected information about change at the local level, while the NATSISS and NATSIHS paint a picture of change and progress nationally, across states/territories and in remote, regional and urban contexts.

This presentation will cover key stories from the 2016 Census, how to access Census, NATSISS and NATSIHS data and introduce the upcoming 2018–19 NATSIHS.

Cancer Australia

Professor Jacinta Elston

Professor Jacinta Elston is an Aboriginal woman from Townsville who has worked in Aboriginal and Torres Strait Islander health in higher education for more than two decades.

In her current role, she is Associate Dean, Education and Strategy for the Generalist Medical Training program, in the College of Medicine and Dentistry at James Cook University.

Professor Elston is also the Co-Director of the Anton Breinl Centre for Health Systems Strengthening at James Cook University. She is the Chair of Cancer Australia’s Leadership Group on Aboriginal and Torres Strait Islander Cancer Control, a former member of the Cancer Australia Advisory Council and has served as a member on the NHMRC Research Committee.

Professor Elston holds a Master of Public Health & Tropical Medicine.
Jennifer Chynoweth  
**General Manager Cancer Care, Cancer Australia**

Jennifer has worked as an executive in the Australian Public Service for two decades, working on health policy and program development, social policy and service delivery reform, and budget analysis while at the Department of Finance. Jenny is currently leading a body of work at Cancer Australia that aims to improve cancer outcomes for Aboriginal and Torres Strait Islander people, including supporting the national Leadership Group on Aboriginal and Torres Strait Islander Cancer Control.

Fiona Jonker BPharm  
**Chief Executive Officer — Icon Cancer Foundation**

Fiona graduated as a pharmacist from the University of Northwest in Potchefstroom, South Africa in 1999. Having completed her pre-registration year in community pharmacy and a year in hospital pharmacy, Fiona went on to spend three years in a community pharmacy setting before moving to Australia in 2004.

On arrival, Fiona joined the APHS Group (now Epic Pharmacy) as an oncology pharmacist and ward technician. She progressed through various management roles, the last of which was Queensland Regional Manager in 2010. In this role, she oversaw 10 hospital and day oncology pharmacy sites across the state. Fiona also managed the public hospital pharmacy services business for APHS in Queensland during this time.

Fiona took the lead on the integration of APHS’ pharmacy services into Icon’s day hospitals in 2012 and was appointed Icon’s General Manager Pharmacy Services.

In early 2014, Fiona took on the challenge of transitioning to the seconded role of General Manager Medical Services for Icon, a position she was appointed to permanently in November 2014.

As General Manager of Medical Services, Fiona delivered an exceptional service to over 50 doctor practices. This included managing all practice management components, while working closely with other Icon departments to ensure seamless patient care and process improvements across the network.

2015 saw Fiona move into the role of Icon Cancer Foundation Acting General Manager as the Icon group expanded, and in early 2016 Fiona was appointed as the Chief Executive Officer for Icon Cancer Foundation.

Fiona brings a wealth of experience and knowledge as CEO, supporting Icon Cancer Foundation’s first class clinical trial program, fostering relationships with researchers and clinicians, as well as working tirelessly to fundraise for investigator initiated and collaborative group studies and patient support services.

Icon Cancer Foundation is dedicated to improving patient access to medication through clinical trials. We do this in combination with fundraising to provide patient programs and doctor or nurse initiated trials that support best patient care.

Fiona will speak with Mark Middleton and Anita Heiss.
Associate Professor Sophia Couzos  
FACRRM FRACGP FAFPHM

Sophia Couzos is a public health physician and general practitioner. She is currently working as an Associate Professor of General Practice and Rural Medicine teaching undergraduate students with the College of Medicine and Dentistry at James Cook University. She is currently Consultant Public Health Physician to the Queensland Aboriginal and Islander Health Council in addition to her academic appointment. She is a member of the College Policy and Advocacy Council of the Royal Australasian College of Physicians and the Policy and Advocacy Committee member of the Faculty of Public Health Medicine.

Professor Couzos has over 20 years of experience working for Aboriginal community-controlled health services in remote Australia as well as the National Aboriginal Community Controlled Health Organisation in Canberra. She spent 14 years working in remote Australia, with 7 years as a clinician in ACCHSs in the Kimberley region of Western Australia.

She has led the development of seminal clinical practice guidelines, and is editor and author of ‘Aboriginal Primary Health Care: An evidence-based Approach’ (3rd edition, published by Oxford University Press) shortlisted and ‘highly commended’ in the Australian Awards for Excellence in Educational Publishing in 2008. She has led multicentre award-winning research, specialising in community-based participatory research and translating the research findings into programs that are in operation nation-wide. As an academic and educator, she was awarded a JCU Citation for Outstanding Contribution to Student Learning in 2017.

Ray Kelly  
B.A. (Exercise Science) AEP MTeach

Ray Kelly is a proud Kamilaroi man and is one of Australia’s leading health professionals, with more than 25 years’ experience in health and sport. He is an Accredited Exercise Physiologist, has a Masters in Teaching, and is working on his PhD on Long Term Weight Loss.

You might recognise Ray from The Biggest Loser Australia, where he was an external trainer in the first two seasons. The two contestants he trained both won in consecutive years (Adro Sarnelli, 2006; Chris Garling, 2007). Following the show’s success, Ray went on to author Winners Do What Losers Don’t and Full Plate, Less Weight. Ray travels the world attending the major obesity and chronic disease conferences and provides education seminars for doctors, nurses, personal trainers, and other health professionals.

He has a high-level interest in Indigenous chronic disease and runs a number of weight loss clinics that focus on improving diabetes and heart disease. The goal is to have his diabetic patients lose weight, reduce medications, and lower their HbA1c to under 7, something that happens with the majority of patients. Athlete development has been another area of interest for Ray, he has worked within Institute of Sport programs preparing athletes for the World Championships and two Olympics as well as lectured in the Level 1 and 2 coaching courses. Additionally, Ray has worked with Australia’s top professional boxers, including World Champions such as Anthony Mundine, Daniel Geale, Michael Katsidis, Chris John, Will Tomlinson, and Lenny Zappavigna. Again, you might have seen him on Fox8’s boxing reality TV show The Contender.
Patricia Turner AM

Patricia Turner was appointed NACCHO Chief Executive Officer in April 2016. Ms Turner has vast experience in Aboriginal affairs at the local, regional and national levels, having begun her career in the public service in the early 1970s in Alice Springs. She went on to work for the Department of Aboriginal Affairs, where she was appointed Regional Manager for Central Australia in 1985 and promoted to First Assistant Secretary in 1986. In 1989 Ms Turner was promoted to Deputy Secretary and moved to Canberra, and when ATSIC was created she transferred there as Deputy CEO. In 1991, while working in the Department of Prime Minister and Cabinet, Ms Turner was responsible for setting up the Council for Aboriginal Reconciliation, of which she was the first National Secretary. From 1994 — 1998 Ms Turner was the CEO of ATSIC. After winning the Monash Chair of Australian Studies, Georgetown University she moved to Washington DC as Professor of Australian Studies. Following her time in Washington Ms Turner returned to Canberra to the Department of Health and the moved to Centrelink where she ran their Indigenous Programs. In 2004 she moved to the Australian Public Service Commission to improve the recruitment and retention of Aboriginal and Torres Strait Islander staff across the APS. She was the inaugural CEO of NITV from July 2007 for three years. The daughter of an Arrente man and a Gurdanji woman, Pat was raised in Alice Springs.

Pat has actively promoted self-determination and social justice for Aboriginal people throughout her career. This includes both writing submissions from the local community level for establishing Aboriginal Community Controlled Health Services to later assessing applications to the Government and following through to get the funding approved by Ministers. As CEO, NACCHO, she continues to support and promote excellent delivery of comprehensive primary health care by the 143 Member Services throughout Australia.

Donnella Mills

Health Justice Partnerships

Building on Wuchopperen Health Service’s comprehensive suite of services, March 2016 saw the commencement of the Wuchopperen Health Justice Partnership through a partnership with LawRight (formerly Queensland Public Interest Law Clearing House). LawRight is an independent community legal centre delivering services throughout Queensland.

Evidence confirms that health needs and legal needs often overlap, and legal advocacy improves social conditions which impact on people’s health — legal issues such as housing, income, decision-making frameworks and access to legal rights.


Health Justice Partnerships are effective models of service delivery for disadvantaged communities, as evidence confirms that most vulnerable people do not or cannot access legal services directly. Moreover, addressing legal issues in a health setting enables holistic, client-centred practices.

Since 2016, LawRight and Wuchopperen have built the capacity of each other’s staff and community to identify health harming legal needs and positively impacted over 200 patients. The Queensland Department of Justice and Attorney-General have further invested in this model to evaluate its impact, to develop culturally appropriate resources and to collaborate effectively with Aboriginal and Torres Strait Islander legal services.

Donnella Mills, LawRight lawyer will present on the current practices and highlights of the Wuchopperen Health Justice Partnership.
Joe Williams

Joe Williams is a Wiradjuri, First Nations Aboriginal man born in Cowra and raised in Wagga Wagga NSW. He has had a 15 year career as a professional sports person playing in the National Rugby League for South Sydney Rabbitohs, Penrith Panthers and Canterbury Bulldogs before switching to professional boxing in 2009. As a boxer Joe was a 2x WBF World Junior Welterweight Champion and also won the WBC Asia Continental Title.

Although forging a successful professional sporting career, Joe battled the majority of his life with suicidal ideation and Bipolar Disorder. After a suicide attempt in 2012, Joe felt his purpose was to help people who struggle with mental illness. Joe is also an author having contributed to the book Transformation; Turning Tragedy Into Triumph and his very own autobiography titled Defying The Enemy Within — which will be in stores early 2018.

In 2017 Joe was named as finalist in the National Indigenous Human Rights Awards for his work with suicide prevention and fighting for equality for Australia’s First Nations people.

James van Smeerdijk
Partner, PwC Australia

James advises government and business on complex economic and policy issues. He has over 25 years of experience across a range of sectors including education, human services, health, justice, energy, water, transport and economic development. James is the lead partner for PwC’s Victorian Government practice. He led the development of PwC’s first three Reconciliation Action Plans and is a board member of PwC’s Indigenous Consulting. James was previously CEO of The Allen Consulting Group and also held a range of senior policy positions in the Victorian Public Service.

Dr James Doran

Dr James Doran is an Irish trained doctor who completed his general practice training in the Northern Territory working extensively within the ACCHS with a special interest in cardiovascular health and focused cardiac ultrasound in the remote primary care setting.

He is currently a PhD student with Charles Darwin University and Menzies School of Health Research, working in collaboration with the ultrasound education group at the University of Melbourne.

His PhD is titled “Pilot study in the training in the use of focused cardiac ultrasound by primary care medical staff within an Aboriginal Community Controlled Health Service. Its feasibility and impact in the remote primary care setting”. It looks to assist and strengthen the capacity of the ACCHS workforce to develop skills which are too often not readily available in remote communities. It has been awarded the 2017 RACGP Indigenous Health award.
Naccho Karaoke Challenge Cup 2017 is sponsored by Tonic Health Media

Tonic Health Media is proud to be Australia’s Largest Health & Wellbeing network engaging, and informing audiences across Australia in over 4,700 health care environments including medical centres, hospitals and pharmacies.

Tonic reaches over 15 million patients per month in communities across the country using sight and sound TV style media, digital panels, online content and brochure boards. We work with healthcare professionals and share a common goal that increased health literacy leads to better health outcomes for all patients. While healthcare is universal, some patient whether they be young or old, mums with little kids, older people with special needs or people of different ethnic backgrounds all need to be engaged with media suited specifically to them and their particular needs.

Tonic recently embarked on an initiative to launch Australia’s first Indigenous Health Network and is working with NACCHO and its affiliates to facilitate culturally appropriate and relevant content and educate, inspire and inform patients in AMS and ACCHS across Australia. Tonic’s Indigenous Health Network plans to broadcast health and wellbeing messages from a range of respected media outlets working in the Indigenous sector to ensure the right messaging for Indigenous patients.

Indigenous Health Network, including the hardware, software, content and ongoing support will be provided free of charge. Your ACCHS will also have the ability to broadcast its own messages for patient services and information about local health campaigns. We look forward to working with your staff and your centre to connect with Indigenous audiences by offering culturally relevant content and targeted health and wellbeing messages that have the potential to lead to better health outcomes for Indigenous people in every local community.

Dr Norman Swan FRCP, DCH, MD (Hon Causa)

Dr Norman Swan hosts The Health Report on the ABC’s Radio National, and Tonic on ABC News24 (Television). The Health Report is the world’s longest running health programme in the English speaking world and Norman has won many awards for his work including Australia’s top prize for journalism, the Gold Walkley. He was only the third person to be awarded the prestigious medal of the Australian Academy of Science and was given an honorary MD by the University of Sydney on its 150th anniversary. Norman trained in medicine in Scotland and paediatrics in London and Sydney before joining the ABC and has hosted many other programs on radio and television. He was the medical host on Channel Ten’s Biggest Loser for six seasons and in September 2015 made a Four Corners program on waste in the healthcare system. Norman created, wrote and narrated Invisible Enemies, a four-part series on disease and civilisation for Channel 4 UK and broadcast in 27 countries. He has consulted to the World Health Organisation and co-chaired a global meeting of health ministers in Bamako West Africa focused on evidence based policy and priorities in health research. He has been the Australian correspondent for both the Journal of the American Medical Association (JAMA) and the British Medical Journal (BMJ). Norman is also co-founder of Tonic Health Media, an integrated health television channel and production company which has over 15 million viewers per month.

Dr Matthew Cullen graduated in Medicine from the University of Sydney and specialised in Psychiatry. He still consults to St Vincent’s Hospital in Sydney. In addition, Matthew has had an active business career. Currently he is the Managing Director and a shareholder in Tonic Health Media Ltd. Australia’s premier health and wellbeing network. Until 2014 he was Executive General Manager of Medibank Health Solutions, and for four years a member of the Medibank Executive Committee. Prior to that he was Co-President and Co-founder of McKesson Asia-Pacific, which was acquired by Medibank Private in 2010. He is also an alumnus of Harvard Business School and has served on various NGO boards.
Evening Welcome Reception is sponsored by Westpac

Recognising the past — Investing in the future
Westpac Indigenous Business was established in 2014 under our National Head of Indigenous Business Banking, Suzi Hullick. The team of five focuses on better banking experiences for Indigenous customers, supporting a healthier financial futures across communities, giving help when accessing loans, grants and other financial options with Westpac or our partner organisations. In addition support is provided through Financial literacy seminars and training. Each member within Westpac’s Indigenous Business Team has worked and lived in Indigenous communities and has a deep understanding of the challenges and opportunities faced by Indigenous Businesses. The team works alongside these businesses to help Indigenous Australians prosper.

Songlines Exhibition at the National Museum of Australia is sponsored by Gamarada Universal Indigenous Resources (GUIR)

Gamarada Universal Indigenous Resources (GUIR) is building a strong name for delivering quality training and programs to lift organisational capacity and output. At GUIR, our programs and services are informed by research and policy and are aligned with international best practice. We are a trusted name across Education, Health, Employment and Justice Arenas. We are profiled in dozens of reports including The Elders Report into the Prevention of Youth Suicide, The Aboriginal and Torres Strait Islander Social Justice Commissioners, Social Justice Report and the NSW Mental Health Commission’s Living Well Report. Through Innovation and hard work we have won the confidence of our valued clients: Central Eastern Sydney Primary Health Network, Sydney Local Health District, Turkish Gallipoli Mosque, Warruwi Gambling Help Line, University of NSW, University of Technology Sydney, The University of Sydney, NSW Ministry of Health, Serco Asia Pacific, Lowiita Institute, One Door Mental Health, Aboriginal Employment Strategy, Stay Standing Falls Prevention, CQUniversity and many more.

GUIR is uniquely placed in the market and embedded into community. Our experience and expertise is available for you to draw on should you choose to engage our services: In 2016 successful abstract submissions won us presenter roles at seven conferences across Australia and New Zealand leading to increased business for GUIR and increased in-kind support to communities across Australia. Conferences include: The Association for Contextual Behaviour Science International conference, the 1st National Indigenous Suicide Prevention Conference, The Australian College of Educators Conference, The National Borderline Personality Disorder Conference and the Closing the Prison Gap “Building Cultural Resilience”.

Ken Zulumovski
Ken Zulumovski is a ‘Kira-dhan, Kabi Kabi nation’ graduate of the ‘Djurawang, (Bachelor, Health Sciences, Mental Health). His career spans 20 years in Indigenous community control health and includes eight years serving in the military. He is the founder and CEO of the not for profit, Gamarada Indigenous Healing and Life Training Ltd, in Redfern NSW. This organisation responds to the therapeutic and educational need for culturally sensitive community healing and life skills programs targeting, family violence, addiction and suicide. It also works to improve access to justice, education and health care. In 2010 Gamarada was recognised by the NSW Department of Premier and Cabinet with an Excellence Award for Building Leadership in Indigenous Communities www.gamarada.org.au

Ken is Founder and Managing Director of Gamarada, Universal Indigenous Resources ‘GUIR’ a 100% Indigenous owned and operated company working nationally to support Education, Justice, Health and Employment industries with specialised programs, coaching and human resource services www.gui.com.au

Of note are Ken’s recent initiatives in Staff Professional Development and Student Study Resilience across Local Health Districts and Universities. This includes Teacher Training, Corporate Cultural Safety Training and has increased GUIRs reach across health, education and employment spaces.

While at UNSW he was co-researcher in a national study looking at the Social and Emotional Well Being of Indigenous youth: Review of the Evidence and its Implications for Policy and Service.

Ken has been nominated for the Australian of the Year Award in 2017.

Coffee Cart is sponsored by Telstra Health

Telstra Health provides technology solutions that connect healthcare providers with patients and each other and help improve the quality, efficiency and security of health services in Australia.

We provide software applications, open platforms and data security services to the pharmacy, hospital, primary healthcare, diagnostic, Indigenous health and aged, disability and community care sectors, as well as Government in Australia.

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Conference Wifi is sponsored by HMED
1 in 4 people have bladder or bowel control problems

Indigenous resources about incontinence

Order online continence.org.au/indigenous or phone the National Continence Helpline

1800 33 00 66
Heart Foundation
The Heart Foundation has a mission to reduce premature death and suffering from heart, stroke and blood vessel disease. We fund life-saving heart research and work to improve heart disease prevention and care for all Australians. Every day, our work includes:
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• guiding health professionals on preventing and treating heart disease
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• supporting people living with heart conditions
• advocating to government and industry to improve heart health in Australia.

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Remote Vocational Training Scheme (RVTS)
Established in 2000, the Remote Vocational Training Scheme (RVTS) is a fully Government funded GP Vocational Training Program to retain and train doctors working in ACCHSs, rural and remote communities across Australia.

Doctors train towards Fellowship of the RACGP, ACRRM or both Colleges over a 3–4 year period via remote supervision and distance education.

The doctor remains in the one location for the full duration of their training, providing workforce stability for the ACCHSs/medical practice, as well as continuity of care for patients. The ACCHS/medical practice is also eligible to bill at the A1 Medicare schedule.

Since 2000 RVTS has trained over 300 doctors to GP Fellowship providing GP workforce stability to many communities across the country.

Veeraja Uppal
AMS Stream Manager
E: veeraja@rvts.org.au

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NPS MedicineWise is an independent, not-for-profit, and evidence-based organisation working to improve how medicines and health technologies are prescribed and used.

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Visit www.nps.org.au for more information.
Blackawear
Blacka Wear Pty Ltd is a 100% Indigenous owned and operated promotional items and apparel company that provides innovative promotional products to promote your brand, organisation, business — to get your message and presence known out in the community you support. With customer satisfaction of key importance to us, we work with and listen to our clients to ensure that the products suit their needs and are of excellent quality and delivered in a timely fashion at competitive prices. Our vision is to develop and sustain an Indigenous owned supply chain of office wear, incentive and promotional products to Indigenous and Government departments, educational sectors and sporting groups. We seek to offer employment and training opportunities to our community within Blacka Wear Pty Ltd. We also aim to create partnerships with Indigenous organisations and Government departments to boost our training capacity over the next five years.

Find us on Supply Nation and SEQuICC’s Indigenous Business Directory.

Warwick Go Sam
Manager
Office located at 3/16 Randall Street, Slacks Creek, Brisbane QLD 4127
T: 07 3462 9043
E: sales@blackawear.com.au
www.blackawear.com.au

CATSINaM
CATSINaM is the sole representative body for Aboriginal and Torres Strait Islander nurses and midwives in Australia. Our primary function is to implement strategies to increase the recruitment and retention of Aboriginal and Torres Strait Islander peoples into nursing and midwifery professions.

Congress of Aboriginal and Torres Strait Islander Nurses and Midwives
Level 1, 15 Lancaster Place
Majura Park, ACT 2609

CATSINaM

NATSIIWA
The National Aboriginal and Torres Strait Islander Health Worker Association (NATSIIWA) is a not for profit national professional organisation which supports and represents Aboriginal and/or Torres Strait Islander Health Workers, including Aboriginal and/or Torres Strait Islander Health Practitioners. NATSIHWA’s key role is to provide continuing professional development support for Aboriginal and Torres Strait Islander Health Workers and Health Practitioners; planning for a future and developing a sustainable workforce by promoting the value and employment of the health worker profession.

National Aboriginal and Torres Strait Islander Health Workers Association
Level 1 Unit 2, 31–37 Townshend Street, Phillip ACT 2606
www.natsihwa.org.au

Let’s do deadly business!
Indigenous Eye Health (IEH)

Indigenous Eye Health (IEH) was established in 2008 by Professor Hugh R Taylor, AC at the Melbourne School of Population and Global Health to undertake world-leading research that has established an evidence-base and policy framework to address Indigenous eye health in Australia.

IEH aims to Close the Gap for Vision for the Aboriginal and Torres Strait Islander peoples through world-leading research, policy formation, advocacy and implementation. Research has established the state of Indigenous eye health in Australia and current service availability and explored barriers and enablers to the delivery of eye health services for Indigenous peoples.

The evidence gathered has guided the development of a comprehensive policy framework — The Roadmap to Close the Gap for Vision — that is supported by the Indigenous and mainstream health sectors and government. IEH is currently actively engaged in providing the necessary advocacy and technical support to Close the Gap for Vision.

Philip Roberts
Research Fellow Melbourne School of Population and Global Health

E: philip.roberts@unimelb.edu.au
iehu.unimelb.edu.au

Indigenous Business Australia (IBA)

IBA is a commercially focused organisation. Economic independence for Aboriginal and Torres Strait Islander peoples is at the heart of what we do. Our programs assist Indigenous Australians to buy their own homes, be successful in business and invest in commercial ventures that provide strong financial returns.

IBA makes buying a home a realistic option for many Aboriginal and Torres Strait Islander individuals and families with its targeted housing loan finance products. By providing this type of finance, IBA makes an important contribution to closing the gap between the Indigenous and non-Indigenous home ownership rates.

Many Australians share the dream of owning a home where they can:

• create a secure and stable environment to raise and nurture their families;
• avoid the uncertainties of renting
• create a source of financial security and independence for current and future generations.

Richard Burton
Manager, Marketing & Promotions — IBA Homes

PO Box 1335
Coffs Harbour NSW 2450

M: 0429 104 436
E: richard.burton@iba.gov.au

Westpac

Recognising the past — Investing in the future

Westpac Indigenous Business was established in 2014 under our National Head of Indigenous Business Banking, Suzi Hullick. The team of five focuses on better banking experiences for Indigenous customers, supporting a healthier financial futures across communities, giving help when accessing loans, grants and other financial options with Westpac or our partner organisations. In addition support is provided through Financial literacy seminars and training. Each member within Westpac’s Indigenous Business Team has worked and lived in Indigenous communities and has a deep understanding of the challenges and opportunities faced by Indigenous Businesses. The team works alongside these businesses to help Indigenous Australians prosper.

[Logo of Minnum Barreng, Melbourne School of Population and Global Health]

[Logo of Indigenous Business Australia]

[Logo of Westpac]
Tonic Health Media

Tonic Health Media is proud to be Australia’s Largest Health & Wellbeing network engaging, and informing audiences across Australia in over 4,700 health care environments including medical centres, hospitals and pharmacies.

Tonic reaches over 15 million patients per month in communities across the country using sight and sound TV style media, digital panels, online content and brochure boards.

We work with healthcare professionals and share a common goal that increased health literacy leads to better health outcomes for all patients.

While healthcare is universal, some patients whether they be young or old, mums with little kids, older people with special needs or people of different ethnic backgrounds all need to be engaged with media suited specifically to them and their particular needs.

Tonic recently embarked on an initiative to launch Australia’s first Indigenous Health Network and is working with NACCHO and its affiliates to facilitate culturally appropriate and relevant content and educate, inspire and inform patients in AMS and ACCHS across Australia.

Tonic’s Indigenous Health Network plans to broadcast health and wellbeing messages from a range of respected media outlets working in the Indigenous sector to ensure the right messaging for Indigenous patients.

Indigenous Health Network, including the hardware, software, content and ongoing support will be provided free of charge. Your ACCHS will also have the ability to broadcast your own messages for patient services and information about local health campaigns.

We look forward to working your staff and your centre to connect with Indigenous audiences by offering culturally relevant content and targeted health and wellbeing messages that have the potential to lead to better health outcomes for Indigenous people in every local community.

Winnunga Nimmityjah Aboriginal Health Service (AHS)

Winnunga Nimmityjah Aboriginal Health Service (AHS) is an Aboriginal community controlled primary health care service operated by the Aboriginal and Torres Strait Islander community of the ACT. In Wiradjuri language, Winnunga Nimmityjah means Strong Health. The service logo is the Corroboree Frog which is significant to Aboriginal people in the ACT. Our aim is to provide a culturally safe, holistic health care service for the Aboriginal and Torres Strait Islander people of the ACT and surrounding regions. The holistic health care provided by Winnunga Nimmityjah AHS includes not only medical care, but a range of programs to promote good health and healthy lifestyles. Winnunga is a national leader in accreditation. Winnunga was one of the first Aboriginal community controlled health services to achieve dual accreditation under RACGP and QIC standards. Winnunga has been at the forefront of setting a national agenda for quality improvement in Aboriginal community controlled health and continues to advocate locally and nationally for best practice standards in all operational and governance areas of all Aboriginal health services.

SISTAQUIT

The SISTAQUIT trial aims to improve the provision of timely, evidence-based smoking cessation support to pregnant women attending Aboriginal Medical Services (AMS), by training health providers such as GPs, Aboriginal Health Workers and midwives in culturally appropriate smoking cessation care. The SISTAQUIT intervention (culturally appropriate smoking cessation training for health providers) has been developed over a decade. We most recently explored the feasibility and acceptability of the SISTAQUIT intervention through the ICAN QUIT in Pregnancy pilot study with six Aboriginal Community Controlled Health services. We are seeking Expressions of Interest from AMS interested in participating in this randomised controlled trial. Funding is available to cover AMS trial participation costs, and pregnant mothers will be offered a voucher for their time for each study visit. Please visit our website for more information, or contact us at:

Ms Joley Manton
T: 02 4033 5720
E: sistaquit@newcastle.edu.au
HESTA

HESTA is the industry super fund for health and community services. Since 1987, HESTA has grown to become the largest super fund dedicated to this industry. Today we have more than 820,000 members and $36 billion in assets. Those who work in the health and community services industry support Australians when they need it most. We’re proud to play a key role in helping you create the future you want. HESTA’s Reconciliation Action Plan (RAP) — endorsed by Reconciliation Australia — sets out the steps we will take to demonstrate our strong commitment to reconciliation with Aboriginal and Torres Strait Islander peoples and organisations. This RAP demonstrates our desire to achieve lasting change internally, in our sphere of influence in the super movement and in the wider health and community services sector.

NACCHO

Aboriginal people enjoy quality of life through whole-of-community self-determination and individual spiritual, cultural, physical, social and emotional wellbeing. Aboriginal health in Aboriginal hands.

Our members continue to demonstrate that they are the leading provider of culturally appropriate, comprehensive, primary health care to Aboriginal people across the nation, exceeding Government or private providers. The definition of “health” adopted by NACCHO and members is in accordance with that described in the 1989 National Aboriginal Health Strategy.

Aboriginal Health means not just the physical wellbeing of an individual, but refers to the social, emotional and cultural wellbeing of the whole community in which each individual is able to achieve their full potential as a human being, thereby bringing about the total wellbeing of their community. It is a whole of life view and includes the cyclical concept of life-death-life.

QUMAX Program

Quality Use of Medicines Maximised (QUMAX) Program for Aboriginal and Torres Strait Islander Peoples. QUMAX is a collaboration between the National Aboriginal Community Controlled Health Organisation (NACCHO) and the Pharmacy Guild of Australia (PGoA), and funded by the Commonwealth Department of Health under the Community Pharmacy Agreement.

The QUMAX Program is delivered by Aboriginal Community Controlled Health Services (ACCHS) and Community Pharmacies. This is a mature, proven beneficial program that aims to improve quality use of medicines and contribute to positive health outcomes of Aboriginal and Torres Strait Islander peoples, of any age, who present at participating Aboriginal Community Controlled Health Services (ACCHS).

ISA Healthcare Solutions

ISA Healthcare Solutions is part of the ISA Group, an organisation with an impeccable 30 year history of delivering ICT services to clients across Australia and Asia. Our focus is on the intersection of healthcare and technology, and this is underpinned by our team of experts across the two domains, including clinicians, health administrators, management consultants and technologists, that work together at the cutting edge of health technology. Headquartered in Perth, WA, we provide strategic clinical and commercial consulting services to healthcare providers across Australia, as well as a number of product offerings.

Core to our services is MMEx, a web-based e-Health platform that connects you to a diverse medical community. Our evidence-based care planning system provides market leading coordinated care capability. Underpinned by decision support tools that form the basis for effective clinical governance, MMEx takes a patient-centric approach informing superior clinical management and practice administration.

Jisun Lim
Sales & Marketing Manager
ISA Healthcare Solutions, 1 Brodie Hall Drive, Bentley WA 6102
T: 08 6250 9129
F: 08 6250 9190
M: 0425 047 374
E: Jisun.Lim@isahealthcare.com
www.isahealthcare.com
The South Australia Health and Medical Research Institute (SAHMRI) is a globally-recognised Institute that harnesses dynamic collaborations to deliver tangible health outcomes for Aboriginal and Torres Strait Islander communities. SAHMRI’s Infection and Immunity Aboriginal Health research group, led by A/Prof James Ward, undertakes research projects that aim to reduce the disproportionate burden of infectious disease carried by Aboriginal and Torres Strait Islander people, with a particular focus on STIs and blood borne viruses (BBVs) and associated causes such as illicit and injecting drug use.

**ACCHS partnerships**

SAHMRI's Infection and Immunity Aboriginal Health research group is partnering with ACCHS and affiliates across Australia to develop and deliver the following projects.

**CREASHBBV**

Centre for Research Excellence in Aboriginal Sexual Health and Blood Borne Viruses

**Addressing gaps in clinical service delivery, policy and guidelines in the areas of STIs and BBVs:** There are major gaps in the completeness of notification of STI and BBV cases by Aboriginal and/or Torres Strait Islander status. CRE-ASH seeks to provide improved data on epidemics, patterns of infection, access to health centres, and the extent of STI/BBV testing in health centres utilising continuous quality improvement as a foundation. The CRE will provide opportunities for ACCHS staff to develop research capacity by assisting in the implementation of projects under the CRE. The CRE-ASH network consists of five Aboriginal and/or Torres Strait Islander clinical hubs and more than 30 individual ACCHS. Read more at [www.cre-ash.org.au](http://www.cre-ash.org.au).

**Remote STI and BBV Project – Young, deadly, STI & BBV free:** Comprised of a set of interrelated activities, the project aims to significantly increase STI and BBV testing and treatment rates among young people in remote and very remote Aboriginal communities across Queensland, Northern Territory, Western Australia and South Australia. Project resources and activities being developed and delivered in partnership with ACCHS and their affiliates in these jurisdictions include: the development and trialling of a peer education program for young people, delivered by young people; the development of resources on STIs and BBVs for young people, and for people of influence in the community – including parents, Elders, teachers and mentors; and peer education for clinicians, with the aim of normalising sexual health and BBV checks. Read more about the project and the complementary syphilis campaign - young, deadly, syphilis free - at [www.youngdeadlyfree.org.au](http://www.youngdeadlyfree.org.au).

**NIMAC**

Novel Interventions to Address Methamphetamine use in Aboriginal and Torres Strait Islander Communities (NIMAC)

Study represents the first research into methamphetamine use in Aboriginal and Torres Strait Islander communities, and the first trial of novel community and clinical interventions aimed at reducing methamphetamine use and addressing harms associated with its use in those communities. The study is a collaboration between SAHMRI and Flinders University, and participating ACCHOs and affiliates. Read more at [www.nimac.org.au](http://www.nimac.org.au).

**GOANNA Survey 2:** The second Australian national study of sexual health, knowledge and behaviour in young Aboriginal and Torres Strait Islander people aged 16-29 years: This study follows up the original GOANNA Survey (2011-13), collecting information from young people about sexual health knowledge, behaviour and relationships, previous diagnoses of STIs or BBVs, and access to health care. As in the previous GOANNA survey, this study also aims to develop research skills in participating ACCHS. Young people will be recruited at sporting and cultural events across Australia from mid-2017 to early 2019 and invited to complete anonymous questionnaires on iPads. Findings of the study will build on results of the original survey, to improve understanding of the relationship between behaviour, risk of STIs and BBVs and access to health care in this priority population.
ENTERTAINMENT AND SOCIAL EVENTS

Monday Night
Westpac Banking Corporation Evening Welcome Reception
with finger food and drinks provided from 6.00–9.00pm

Hyatt Lavender Courtyard — Music By: Hard Cover

Over the past five years, Hard Cover have built a reputation in the ACT of providing great entertainment, playing amazing music and helping create memorable events with their brand of recognisable tunes played with an original twist. Whether they are at a local bar, a wedding, a corporate event or any other function that demands quality music, Hard Cover knows how to make it unforgettable.

Tuesday Night
Gamarada Universal Indigenous Resources (GUIR)
Songlines Exhibition at the National Museum of Australia
5.45–7.45pm

Delegates can view the exhibition and then enjoy the rest of the evening with finger food and drinks provided. Murray’s buses will be provided for all delegates from 5.45pm at the back of the Hyatt Hotel to the Exhibition at the National Museum of Australia and then buses are provided back to the Hyatt.

Entertainment:
Williams Tompkins introduces the Ngunnawal Yukkumbruk Dreaming Dancers

Billy and Serena are the children of Harold Crown Williams who was instrumental to the Aboriginal tent embassy and Aboriginal legal service, also in the hand over of Boomanulla being handed back to the community in the 1980s. Yukkumbruk Dreaming Dance group started three years ago. This group is made up of Ngunnawal women and children. Dancers incorporate Welcome to country, sweeping dance (come on to country), safe passage of visitors coming to country who leave their footprint. Also Nguyan Dance (water dance) about cleansing the body and spirits. As well as Witch tale eagle Mulian — Todum watch over you while on country — direction.

Wednesday Night
Tonic Health Media and NACCHO present the Karaoke Challenge Cup 2017
6.30–11.00pm

Finger food will be served — soft drinks available but paid bar service will also be available 6.30pm. The Judging Panel will be independent, comprised of three representatives from our Members’ Conference sponsors Shaun Christie-David — Tonic Health Media, Ged Stenhouse NACCHO Auditor, Mel from Westpac and Harphajan Singh from NACCHO. Karaoke winners will announced at 11.00pm.
EarHealthForLife
A national approach to monitoring ear health

Associate Professor Kelvin Kong and Matthew Brown are excited to be presenting on the #EarHealthForLife campaign on 31 October at 11:45am in the Federation Ballroom.

The continuing prevalence of ear disease and hearing loss in Australia’s Aboriginal and Torres Strait Islander populations is a clear barrier to closing the gap priorities.

The #EarHealthForLife network is committed to the establishment of a national Aboriginal and Torres Strait Islander Hearing Health Taskforce that can provide evidence-based advice to Government about hearing health.

Interested individuals and organisations are encouraged to join with us in advocating for national support. Learn more and join the conversation on Twitter at #EarHealthForLife
EarHealth
ForLife
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PRACTICAL ACCHS SOLUTIONS

Insurance House — Delivering when it matters
A long-time partner to QAHC, Insurance House are proud of their commitment to deliver bespoke insurance solutions designed for the Indigenous Community Care & Social sector backed by good old fashioned customer service.

“Care, leadership, imagination and professionalism are at the crux of what shapes us”

What makes Insurance House unique?
We offer full service insurance and risk management solutions including:
- In-house Risk Management & Workers Compensation Divisions
- Professional & Financial Risks
- Life Insurance Division
- Corporate to SME insurance offerings
- Personal insurance.

We have a fully integrated in-house specialist claims team offering clients:
- Access to a 24/7 emergency support hotline
- Online claims system ‘ClaimPro’ giving LV Members the ability to track the progress of their claims in real time
- In-house solicitor
- Claims service charter.

Not just any insurance brokerage. Insurance House has a longstanding history that stems from humble beginnings back in rural Victoria. Having commenced operations in 1983, today, we’re an Australian success story — one of Australia’s largest private insurance brokerages and still, growing quickly with offices across the metropolitan and rural east coast of Australia.

Contact Insurance House and ask to speak with Service Specialist Broker Amy Morrison on 0417 808 407 or email: amy.morrison@ihgroup.com.au

All day
Theatre Room screenings of the Redfern Statement, Prison Songs, CJ and Cuz, as well as short NACCHO clips on a 3 hour loop
**GENERAL INFORMATION**

**NACCHO contact**
Please visit the registration desk for all your enquiries.

**Prizes**
Make sure you visit the exhibition tables for your chance to win 2 x $250 Corporate Traveller vouchers! Drop your business cards into the Corporate Traveller Barrel provided at the NACCHO information table.

Winners can spend the $250 on flights within Australia.
Please note that conditions apply: Corporate Traveller Canberra ACT101 Voucher are non-transferable.
Voucher to be redeemed by 30 June 2018 after which time the voucher will expire.
Winners to be drawn and announced during the Karaoke Cup.

**Corporate Traveller**
Level 1, 86–88 Northbourne Avenue
Braddon ACT 2612
Chris Dryland
T: 02 6112 6700

**Meeting Program and Changes**
The session chair will notify attendees of changes to the program.

**ACCHS calendar**
The evaluation of the 2017 NACCHO Members’ Conference is an important part of wrapping up this significant event on the ACCHS calendar. This year we will be using an online portal that will be available after the conference has finished. More details will be provided during the conference. Your feedback is important and it will help NACCHO plan for the 2018 Conference.

**Disclaimer**
The Members’ Meeting and AGM Handbook information is correct at the time of printing, however, the organisers reserve the right to change the information where necessary without notice.

**Connect with NACCHO**
You can follow or LIKE NACCHO by staying Connected, Engaged & Informed with us on the following:

- Facebook: NacchoAboriginalHealthAustralia
- Twitter: #NACCHOAGM2017
- YouTube: NACCHO TV
- Instagram: #NACCHO

**Wifi**
HMEDCONSULT
EVALUATION OF THE 2017 NACCHO MEMBERS’ CONFERENCE AND AGM

The evaluation of the 2017 NACCHO Members’ Conference and AGM is an important part of wrapping up this significant event on the ACCHS calendar. This year we will be using an online portal that will be available after the conference has finished. More details will be provided during the conference. Your feedback is important and it will help NACCHO plan for the 2018 Conference and AGM.
A GROUNDBREAKING DOCUMENTARY THAT GIVES VOICE TO ABORIGINAL AND TORRES STRAIT ISLANDER PEOPLE

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2018 NACCHO MEMBERS’ CONFERENCE AND ANNUAL GENERAL MEETING NOMINATION FORM

Name of capital city nominated

Is your service willing to work in conjunction with NACCHO to host the 2018 NACCHO Conference and AGM?
Yes [ ] No [ ]

Annual General Members’ Meeting?
Yes [ ] No [ ]

Is the capital city accessible by direct Travel arrangements? (Flights only)
Yes [ ] No [ ]

Does the nominated capital city have conference facilities that could cater for up to 350 guests?
Yes [ ] No [ ]

Is there sufficient accommodation, at a reasonable quality and rate ($200−$300 per night) available in the capital city for 200 to 350 member delegates?
Yes [ ] No [ ]

Are there any other significant events occurring during the time of the AGM, such as a major mainstream event, cultural event or service anniversary?
Yes [ ] No [ ]

If yes, what are the events:

To assist us in the planning of the 2018 Members’ Conference and AGM, please provide details of the contact person who will be responsible for assisting NACCHO.

Name

Member Organisation

Email

Work number

Mobile number

Once complete please bring your Nomination Form to the NACCHO Information Desk at table 18 before 9.30am on Thursday 2 November 2017.
**EXPRESSION OF INTEREST FOR 2018 SPONSORSHIP OF THE NACCHO CONFERENCE AND AGM**

If you are looking to continue to be sponsor or are interested in sponsoring our 2018 National Conference, please complete our expression of interest. Completing this guarantees you our early bird discount of 10%. As some of our sponsorships are exclusive and only have one available, please make sure you complete the expression of interest to avoid disappointment.

**How to submit an EOI**

Please provide the following information and submit via email to: NACCHO-AGM@naccho.org.au by COB Monday 30 June 2018.

**Major sponsorships (Exclusive)**

- NACCHO Annual Karaoke Championship Cup
- Welcome Reception
- Coffee Lounge Trade Exhibition

**Advertising Opportunities**

- Satchel Insert (Multiple)
- Handbook — Full Page Advertisement (Multiple)
- Handbook — Half Page Advertisement (Multiple)
- Handbook — Quarter Page Advertisement (Multiple)

- Trade Exhibition Booth (12–16) depending on location
- Wi-Fi: Your organisation’s name used as the password (Exclusive)

*Prices to be confirmed upon location for 2018

**Expressions of Interest (EOI)**

**from Member Services for speakers, case studies and table top presentations**

NACCHO are now calling for Expressions of Interest (EOI) from Member Services for speakers, case studies and table top presentations for the 2018 NACCHO Members’ Conference.

This is an opportunity to showcase grassroots best practice at the Aboriginal Community Controlled service delivery level.

You will receive a 10% discount to the Conference.

**Name of Member Service**

**Name of presenter(s)**

**Name of program**

**Name of session**

**Contact details**

**Phone**

**Mobile**

**Email**

EOI for NACCHO Members’ Conference to: NACCHO-AGM@naccho.org.au by COB Monday 30th June 2018.

Further information: Call the NACCHO Members’ Conference and AGM Coordinator, Julian Fitzgerald on 02 6246 9347 or 0413 982 224 or email: NACCHO-AGM@naccho.org.au
Aboriginal health in Aboriginal hands
Let's do deadly business!